

Brussels, June 2020

Important notice for tendering authorities

Ladies and Gentlemen,

We have recently become aware of the fact that ISO 14298 certificates, which were not issued by us, were in circulation during a tender process for ID documents. In addition to the official ISO 14298 standard, Intergraf issues detailed and very strict certification requirements that companies have to implement. These requirements are confidential and focus on different levels of security, i.e. Fundamental level, Governmental level, Central Bank level. These levels are not part of the official (public) ISO 14298 standard.

We would like tender issuing authorities to consider any certificates issued by other certification organisations than Intergraf with utmost care – even if they strongly resemble. We can only take responsibility and ensure the quality of the security printing processes in companies that have gone through the full process of Intergraf certification. Intergraf certified companies meet very demanding requirements. We would kindly ask you to carefully examine and question any other certificate and if stringent requirements are not met exclude companies with questionable certificates in your tenders.

We are available for any questions and are happy to further explain our certification requirements.

Yours sincerely,



Beatrice Klose
Secretary General